



المجلس الصحي السعودي
Saudi Health Council

Analysis of Beneficiary Voice Statistics and Data Second Quarter of 2026

[Saudi Health Council's website](#)



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Objective of the Analysis

Encouraging beneficiaries to share their opinions and suggestions for improvement is a fundamental pillar of enhancing any work that involves interaction among its stakeholders. Recognizing this, the General Secretariat of the Saudi Health Council has emphasized the importance of engaging beneficiaries in all its initiatives and the services it provides. As part of its digital engagement efforts, the Secretariat introduced a content evaluation feature at the end of each page on the Saudi Health Council's website, enabling beneficiaries to assess the quality of the content, its clarity, and the ease of accessing the information.

Was this page useful?

Yes

No

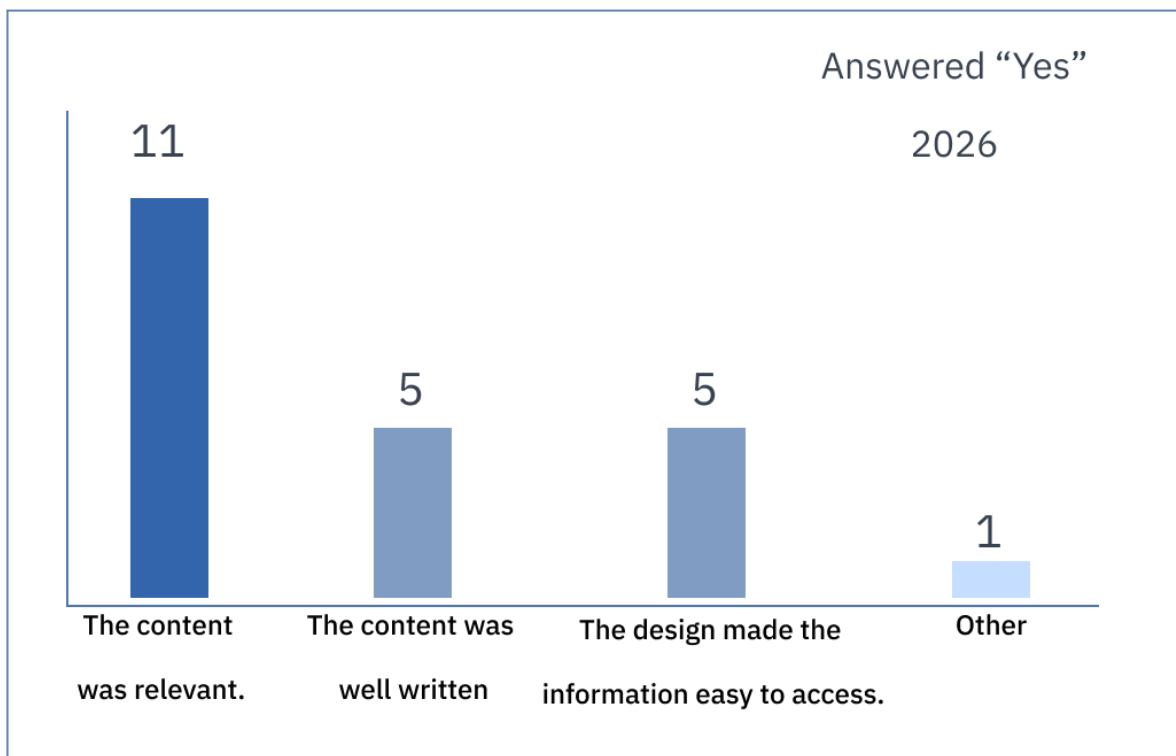
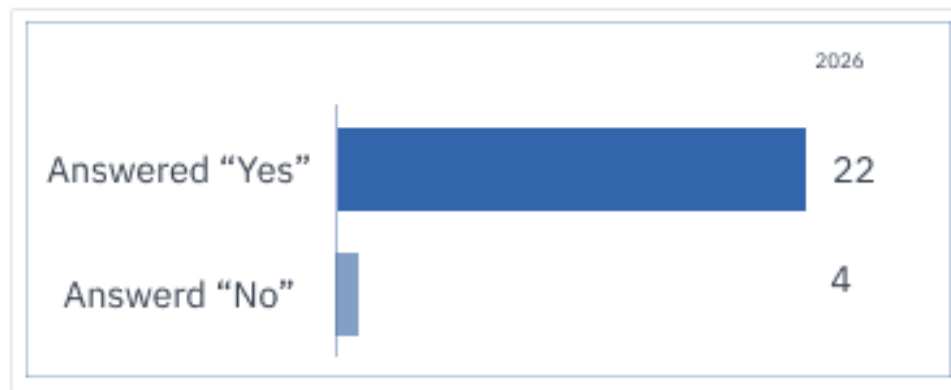
Evaluation Questions

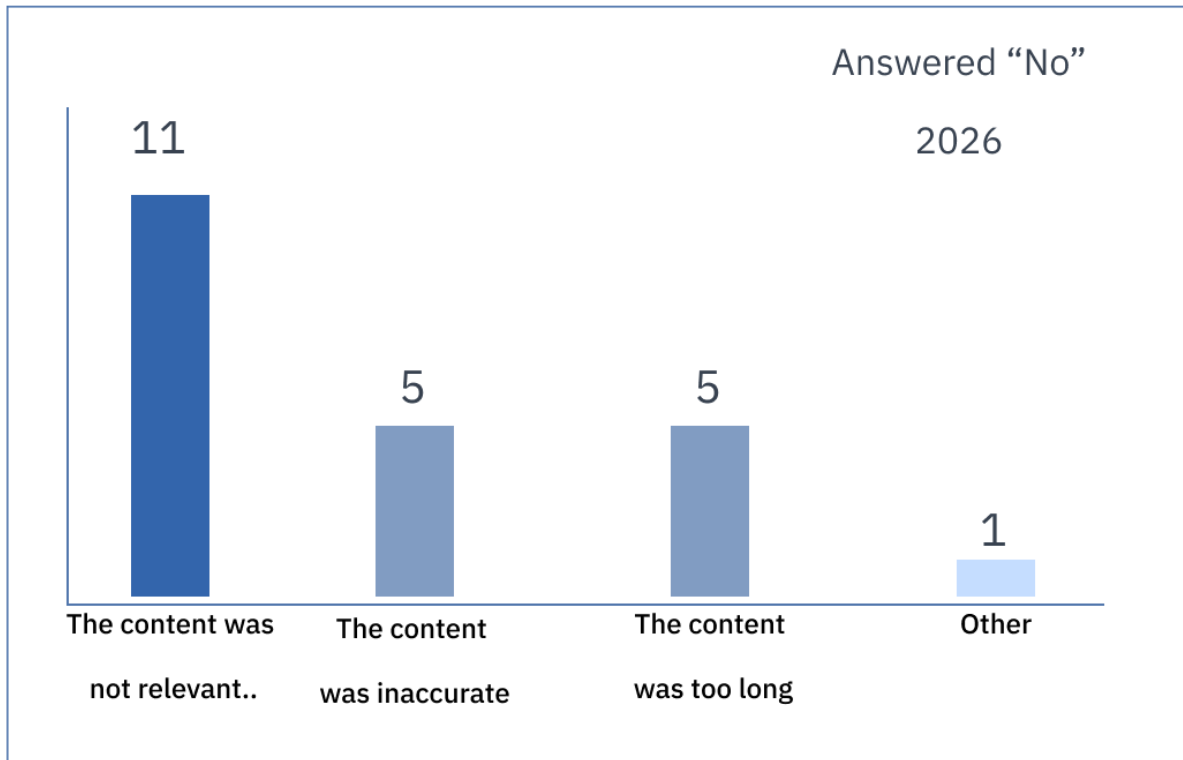
The evaluation consists of a single question:

"Was this page helpful?"

- If the visitor selects "Yes", they may choose one or two of the following options:
 - The content was relevant.
 - The content was well written.
 - The design made the information easy to access.
 - Other: to provide additional comments.
- If the visitor selects "No", they may choose one or two of the following options:
 - The content was not relevant.
 - The content was inaccurate.
 - The content was too long.
 - Other: to provide additional comments.

Analysis Results





Improvements Implemented Based on Beneficiaries Feedback

This analysis was conducted for the first time based on the evaluation mechanism developed during the previous period. Following the review and categorization of visitors' feedback, it became evident that such evaluations play a significant role in enhancing the Saudi Health Council's digital platform. Accordingly, the following actions will be undertaken:

- **Build on the findings and insights derived from the previously analyzed statistics and feedback.**
- **Conduct this analysis on a quarterly basis to continuously improve the quality of website content, enhance ease of navigation, and facilitate access to the required information.**
- **Regularly monitor and review beneficiaries' feedback to support continuous improvement and enrich the user experience across the Saudi Health Council's website.**



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